

Loading Zone Use Information Sheet

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1. General Information

Loading zones are parking areas set aside for short-term use by vehicles when loading or unloading goods in the course of business. A bus may also use a loading zone to set down or pick-up passengers. Loading zones are located in urban centres where it is either difficult to find a vacant parking space or it is impractical to park on a normal metered space due to the size of the vehicle.

2. Is My Vehicle Able To Use Loading Zones?

Your vehicle is able to use loading zones if it falls into one of the classes of vehicle listed in the table below.

Class 1: Trucks and prime movers (with a Gross Vehicle Mass greater than 4.5 tonnes) together with any trailer that they may be towing.

Class 2: Any other vehicle, including a motor cycle, that permanently displays the name and address of the registered owner, on the right hand side of the vehicle (see section 5).

Class 3: A vehicle that holds and displays on its windscreen an Exemption Certificate - Loading Zone label.

Class 4: A bus (with 13 or more seats, including the driver's seat) when picking up or setting down passengers.

It should be noted that under the legislation, "truck" means any goods vehicle with a Gross Vehicle Mass (GVM) greater than 4.5 tonnes. This includes vans, utes, tray tops etc over 4.5 tonnes GVM.

3. Do Conditions Apply When I Am Using Loading Zones?

Yes. Vehicles can be used on loading zones only while the driver or an assistant are carrying goods to or from premises within reasonable proximity of the loading zone sign, or in the case of a bus, if it is picking up or setting down passengers. Vehicles may only use a loading zone for:

- up to 30 minutes; or
- any shorter time than 30 minutes that may be shown on a loading zone sign.

It should be noted that loading zones are only for use when delivering or picking up goods (or passengers in the case of a bus) - they are not a parking area for larger vehicles.

4. Can I Be Issued An Exemption Certificate - Loading Zone?

Yes. To be eligible for an Exemption Certificate - Loading Zone, you must demonstrate that the display of the name and address of the registered operator on the side of the vehicle will cause an unacceptable security risk. An example could be where the registered operator's name might create a clear and obvious link to a cash collection or pharmaceutical delivery service.

Please note: special or unusual circumstances does not include an objection to displaying name and address for aesthetic reasons

To apply for an Exemption Certificate - Loading Zone, you will need to fill out the appropriate form (see section 6).

An Exemption Certificate - Loading Zone:

- is in the form of a self adhesive windscreen label. The label must be affixed to your vehicle for it to be valid.
- is issued for a 12-month period and is not renewable. You may re-apply at the expiration of the current certificate. Reminder notices will not be forwarded.

5. How Do I Display Name And Address?

To use a Class 2 vehicle in a loading zone (see section 2):

- the name and address of the registered operator of the vehicle must be permanently affixed to the right hand side of the vehicle in letters at least 25 millimetres high and in clear contrast with the background so as to be distinctly legible at a distance of 5 metres.

Acceptable means of affixing the name and address include self-adhesive signs and permanent sign writing. The location can be any right hand side body panel, or other permanent part of the vehicle's structure on the right hand side of the vehicle.

Magnetic strips are not acceptable.

For privacy and security reasons, address may simply be the city or town of the registered owner, provided a phone number is also included. An example of an acceptable sign is as follows:

**AMEX PLUMBERS AND DRAINERS
HOBART 62XX XXXX**

6. Application Form/Fees

a. Exemption Certificate - Loading Zone

- Application forms are available through this link or from any [Service Tasmania shop](#).
- Once completed, application forms should be returned to a Service Tasmania shop or the Transport Operator Accreditation Team of the Department of Infrastructure, Energy and Resources, GPO Box 936, Hobart 7001.
- You will be advised in writing whether your application is approved.
- There is no fee associated with this service.

7. Like Further Information?

If you would like further information on loading zones, please contact the Transport Operator Accreditation Team of the Department of Infrastructure, Energy and Resources on telephone (03) 6233 5376.

This information sheet is one of a series (see below) that provide further detail on a range of public passenger vehicle and accreditation matters. This information can be accessed from the Department of Infrastructure, Energy and Resources' public [website](#) Copies of the Information Sheets are available from Service Tasmania shops or by contacting the Department of Infrastructure, Energy and Resources' Telephone Enquiry Service on 1300 851 225.

Information Sheets available are:

- [Public Passenger Vehicles](#)
- [Luxury Hire Cars](#)
- [Public Passenger Vehicle and Hire and Drive Operator Accreditation](#)
- [Loading Zone Use](#)
- [Vehicle Inspection Scheme](#)
- [Small Public Passenger Vehicle, Taxi and Luxury Hire Car Operations](#)
- [Review of Decisions Under Passenger Transport Legislation](#)

More detailed information on the legislation relevant to Loading Zones (listed below) can be found on the legislation website <http://www.thelaw.tas.gov.au/> or you can obtain a copy from the Print Applied Technology Bookshop at 123 Collins Street, Hobart 7000, telephone 1800 030 940.